



WARRANTY FOR LMR BATTERIES / CHARGERS / AUDIO

January 1, 2023

Battery Type / Chargers	Warranty Period
Two-way radio batteries with NiCd cells	12 months
Two-way radio batteries with NiMH cells	12 months
Two-way radio batteries with Li-Ion / LiPo cells	12 months
PolyMax HPC™ two-way radio batteries	24 months
EC single unit - low profile radio specific chargers	12 months
Endura rapid chargers (including FOCS cases)	24 months
Endura ESM-50 speaker mics	24 months
Endura audio accessories (excluding ESM-50)	36 months
Endura in-vehicle chargers	36 months

Warranty Statement For LMR Batteries / Chargers / Audio

Power Products Unlimited, LLC (PPU) warrants its two-way radio (LMR) batteries to be free from defects in workmanship and materials for 12 months **from the date of purchase from Power Products**. During this 12-month period, PPU warrants that its LMR batteries will maintain a percentage of their rated capacity as follows: Japanese or Korean cells at 80% and Chinese cells at 70%.

PPU warrants its PolyMax HPC™ batteries to be free from defects in workmanship and materials for 24 months **from the date of purchase from Power Products**. During this 24-month period, PPU warrants that these batteries will maintain 80% of their rated capacity.

PPU warrants its Endura rapid chargers and FOCS cases to be free from defects in workmanship and materials for 24 months **from the date of purchase by the end user**.

PPU warrants its Endura audio accessories (excluding ESM-50 models) to be free from defects in workmanship and materials for 36 months **from the date of purchase by the end user**. ESM-50 speaker mics are warranted to be free from defects in workmanship and materials for 24 months from date of purchase by the end user.

PPU warrants its Endura (EVC) in-vehicle chargers to be free from defects in workmanship and materials for 36 months **from the date of purchase by the end user**.

Should any problem covered by this warranty develop, return the battery, charger, or audio accessory with dated proof of purchase to Power Products for credit or replacement. Power Products will issue a credit or ship a replacement (as requested by the purchaser) for any defective product returned during the warranty period. For batteries, this warranty is void if the date code label has been removed or if the battery has been improperly charged. For batteries, chargers, and audio accessories this warranty is void if the product has been altered, misused, damaged, or neglected. This is the only warranty made by PPU. In no event will PPU, its affiliates, subsidiaries, related entities, or their respective directors, officers, or employees be liable for any damages beyond replacement as described above, including without limitation, indirect, incidental, or consequential damages.

Shipping and other costs related to return of defective products to Power Products are the responsibility of the purchaser. An RA number is required for any products returned to Power Products. Power Products will pay for return shipping of replacement products to the original purchaser.

Toll Free **800-529-1618** • 1855 Lockeway Drive Suite 502, Alpharetta, GA 30004 • Fax **770-569-1844**